

Warranty Certificate

Photovoltaic modules PEPV – MEPV

- 15 years product warranty -
- 25 years performance warranty -



Eurener › Warranty Certificate

Photovoltaic modules PEPV – MEPV

European Energy World, S.L., with fiscal address in Colón 1 - 23,. Valencia (Spain), certifies that its products comply with the engineering specifications and applicable quality standards.

Eurener guarantees the quality and performance of its photovoltaic modules in the terms and conditions that are expressed below:

1. GENERAL CONDITIONS.

European Energy World, S.L. (hereinafter "Eurener") certifies that its PEPV/MEPV photovoltaic modules (hereinafter "Modules") comply with the engineering specifications and quality standards in effect as of the time of the sales agreement.

1.a) 15 Years product warranty:

To the original purchaser, Eurener warrants and represents that its Modules shall be free from material or manufacturing defects preventing their normal operation under correct application, installation, use and maintenance, during a period of 15 years. The warranty will start counting from the date of the invoice to the original purchaser. In case the Module is provided with junction box and interconnection cables, the period of warranty for this additional element will be of two years from the date of sales invoice.

If at any time, during the period of validity of this warranty, the Modules would be proved to have material or manufacturing defects, Eurener will, at its sole discretion, either replace/repair the defective Modules or refund the amount received from the Customer at the moment of its purchase.

1.b) 25 years linear performance warranty:

The power output of the Modules is guaranteed during the first 25 years of life of the Modules, from the date of delivery to the first buyer. Thus, starting from the nominal power of the Module, an initial photonic degradation of 3% plus an annual performance degradation of 0.71% is established as within the range, until reaching a minimum of 80% after 25 years. The warranty is therefore valid in the event of lower performance values, either at the end of the warranty period or at any time before it is reached.

For subsequent measurements, always made in the connection box and by the manufacturer, the efficiency will be calculated taking into account the degradation established in this guarantee on the nominal value of the Module with a tolerance +/-3% according to IEC Standard and STC conditions, plus the one that the power measurement equipment may have. If at any time during the indicated period of validity of this guarantee, the manufacturer determines that the Modules do not comply with the expressed performance values, depending on the defect, he reserves the right to choose to repair or replace the defective Modules, to supply the necessary additional Modules up to the guaranteed percentage, or to refund the amount of the original sales price in the same proportion as the loss of power below the guaranteed for the year of claim.

1.c) 5 years product warranty extension (15+5):

Modules purchased under a "Strategic Partnership Agreement" and that have been duly specified in the contract, will have a product guarantee extension of 5 years, plus the previous 15 years.

2. EXCLUSIONS AND LIMITATIONS OF THE WARRANTY.

a) The warranty rights must be claimed during the period of validity established in each case and immediately after the detection of the defect. It will be a prerequisite for a Customer to be up to date with all the payments.

b) This warranty does not apply to Modules which have been subjected to damages and failures caused by:

- Accidents or negligence, improper or inadequate use.
- Surges, atmospheric discharge, floods, plagues, earthquakes, climatic conditions, actions of third parties or any other reasons such as unintended use or mishandling.
- Use of any third-party device.
- Use outside of ambient conditions as specified in the instructions for use or in the specifications.

c) This warranty does also not apply to the Modules:

- That have been improperly used or used for any purpose other than which they were intended, or modified without prior written approval of Eurener, or subject to unusual physical or electrical stress.
- That had a serial number or any part thereof altered, defaced or removed.
- That present broken glasses.
- With defects only related to wear and tear, or aesthetic aspects (such as abrasion, discoloration, non-uniform color or other signs) that do not affect the power.

d) The warranty only applies if the defect is exclusively attributable to the Modules, not to other components of the installation, or to their assembly or handling.

e) The rights of warranty do not cover labor costs related to this warranty or other associated expenses, in particular:

- Transportation and transportation insurance costs of defective Module(s) to Eurener and their replacement to the Customer.
- Costs of disassembling of the defective Module(s).
- Later reinstallation of the replaced Module(s).
- Service and other maintenance costs.

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f) The Modules that could be provided additionally to compensate lost of power, according to 1.b), do not entail renovation or prolongation of the limited warranty.

g) Eurener reserves the right to provide a different type of Module(s) for substitution or extension, in case the Module is no longer available. All the replaced Modules will be of Eurener's property.

h) Eurener's sole liability in compliance of the warranties set forth in this document is limited to, at Eurener's option, repair, replace or refund of the defective Module(s). In no event shall Eurener be liable for any added damage, consequential or incidental, for example loss of profit or lost wages, regardless of whether alleged as a breach of contract or otherwise, and regardless or Eurener has been advised of the foreseeability of such damages. In no event shall Eurener be liable to the Customer for aggregate damages in excess of the actual purchase price paid by the Customer to Eurener.

i) Eurener makes no other warranties or conditions out of present, expressed or implied, regarding the Module(s), and specifically disclaims the warranties of fitness for a particular purpose, merchantability, origin and those arising out of course of dealings or usage in trade. Eurener neither assumes nor authorizes any other person (including the Customer) to assume any other liabilities arising out of or in connection with the sale or use of the Module(s).

3) CLAIM OF THE WARRANTY RIGHTS

Any client or user of the Modules demanding the rights of warranty must follow the instructions stated below:

- Before returning any Module, a Return Merchandise Authorization number "RMA" should be requested to Eurener. Once received the RMA, the Customer can send the Module at his expenses for its inspection and evaluation.

- The return of any Module without RMA or with COD shipment will not be accepted.

- The notification of any defect must be made within 2 months from its detection.

The Warranty rights can only be claimed by the original buyer of the Modules. A claim based on data or on extracted measures taken from external laboratories, unless prior and express authorization of Eurener, will not be accepted.

These guarantee conditions replace all those which have earlier date.

NOTE: This warranty certificate exists in Spanish version and English version. In the event of anomalies or ambiguities related to this warranty certificate the original version in Spanish language shall prevail exclusively.

Valencia, 2nd September, 2021

European Energy World, S.L.

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